Enterprise-grade security and efficiency for customers across Prodigal's Al-powered solutions

You need efficiency and security.

Prodigal is here to deliver, with solutions that support centralized access control and user management.



Support for Single Sign-On (SSO)

SSO can enhance security by requiring users to authenticate once to access multiple apps.

This way, no one is stuck trying to manage and remember multiple passwords.



Secure login management

- Manage Prodigal logins from the same central place where you manage access to all their org's apps
 - Add new employees to all apps, including Prodigal, at once
 - Remove departing employees from all apps, including Prodigal, at once
 - Access Prodigal with the same password employees use for all work apps



Supports trusted SSO solutions

- Okta
- Azure Active Directory
- JumpCloud
- OneLogin
- Ping Identity
- ...and more



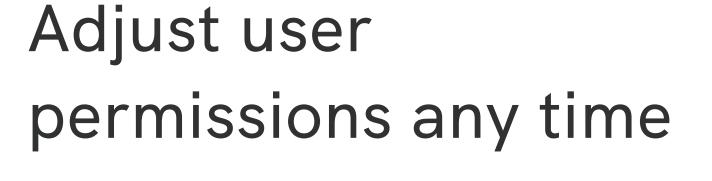
Compatible with leading protocols

- Active Directory
- OIDC
- SAML
- Google Workspace

Role-Based Access Control (RBAC)

RBAC helps ensure users only have access to the specific resources and data they need for their roles. RBAC gives admins easy, self-service control to:







Select from standard roles



Customize default permissions for each role

Integration with leading software solutions

Integrating apps can create a unified audit trail or log management system, making it easier to detect potential security breaches or suspicious activities.

Prodigal integrates with leading CRMs like Salesforce, so you can:



Minimize errors by allowing data to flow between your CRM and Prodigal



Reduce the need for manual data entry



Unlock more insights from shared data you can use to power your business

Prodigal integrates with the contact center solutions you use every day, including:



dialconnection











NHCE



and more....

Data security and safeguards built in for your protection

Of course, Prodigal also has leading security and safeguards built directly into our apps.

- SOC 2 Type II certification PCI DSS certified
- Apps hosted in AWS, a FedRAMP compliant environment
- AES 256 encryption that's compliant with FIPS 140-2