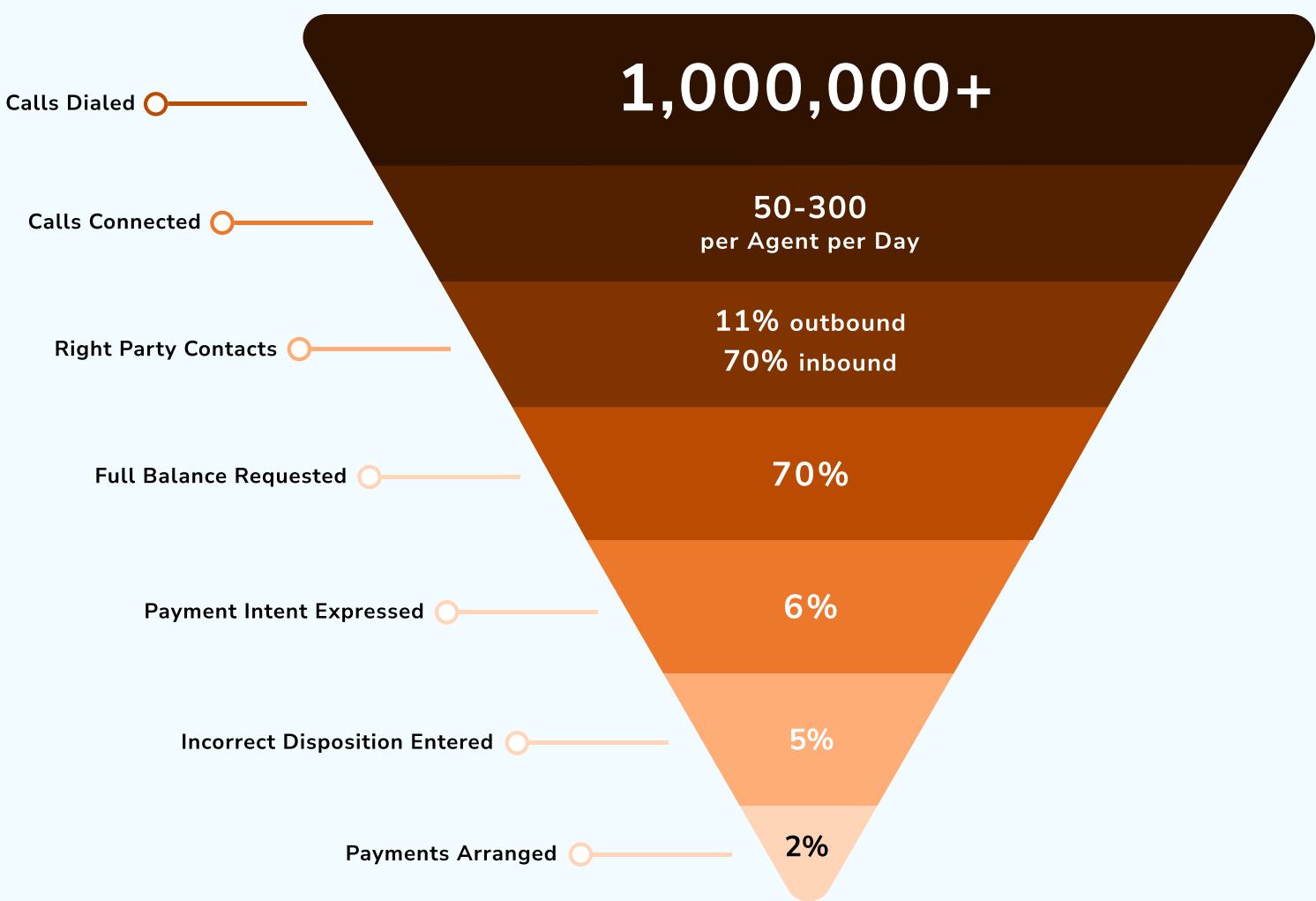


# Unlock profit potential in your collections operation.

Our AI has analyzed more than 200 million consumer finance and health care billing cycle calls on behalf of 1,000+ creditors. Here is a snapshot of the insight from our collection clients that will transform your call center into a lasting strategic advantage.

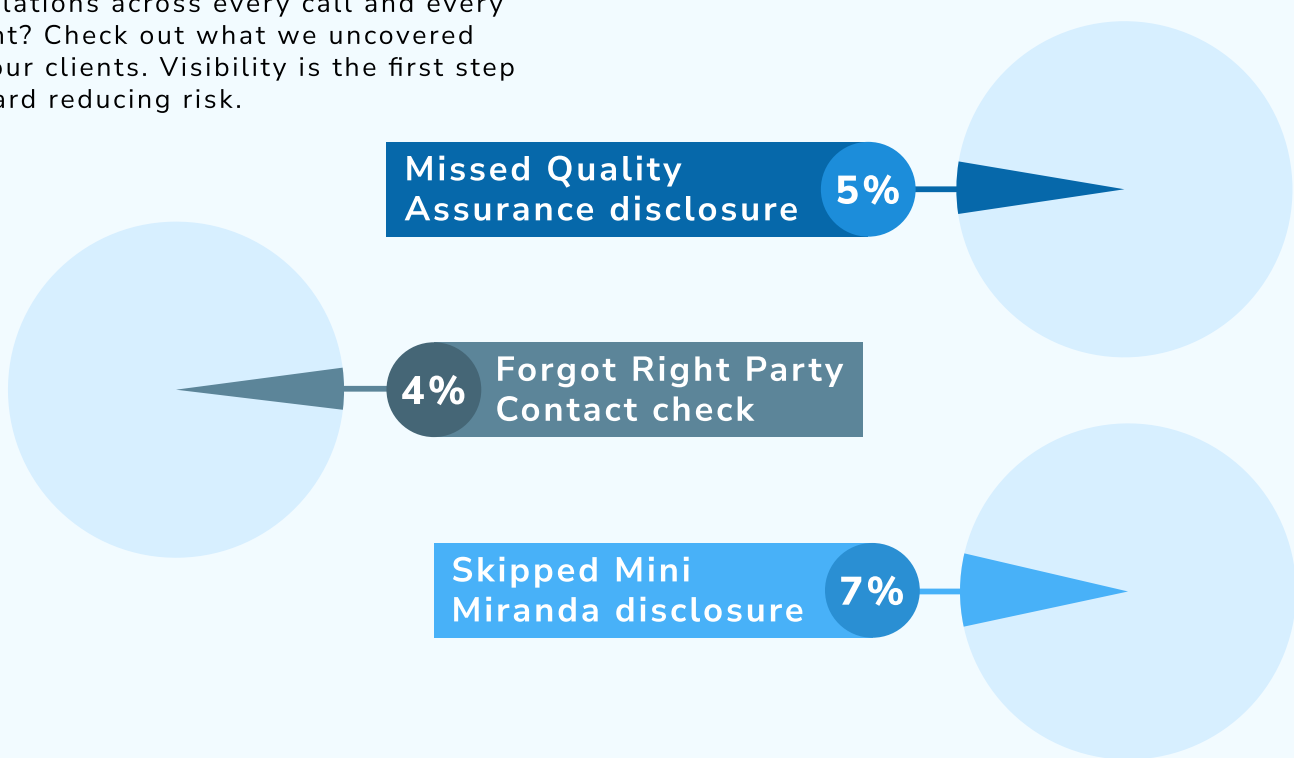
## Conversation funnel

Can you measure and monitor every step in your conversation funnel? Take a look at the funnel we built from a composite of our clients. Imagine what you could accomplish with this degree of visibility.

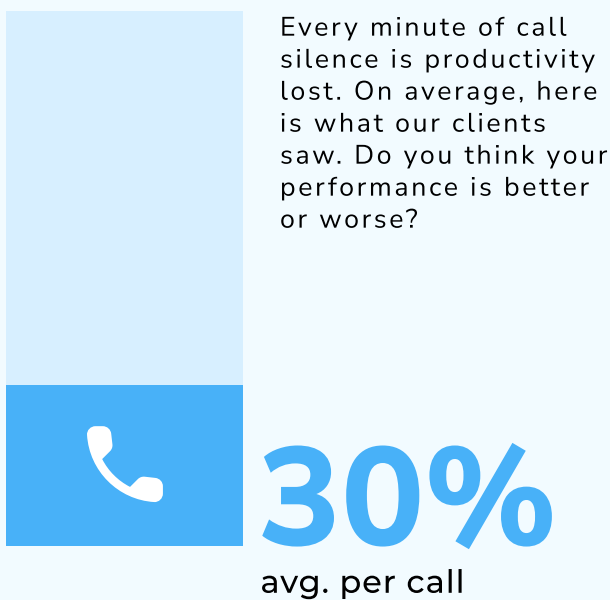


## Compliance Failures

How often is your team missing regulations across every call and every agent? Check out what we uncovered for our clients. Visibility is the first step toward reducing risk.

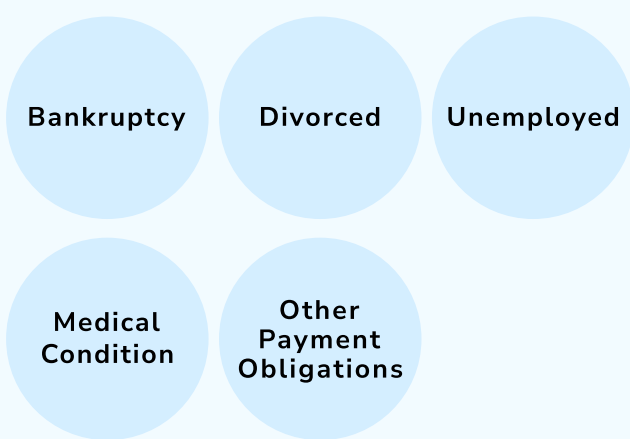


## Silence in Calls



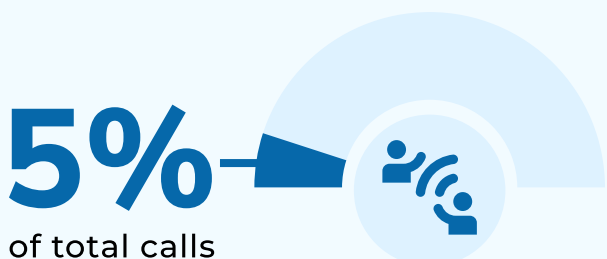
## Delinquency Reasons

Our clients saw five top delinquency reasons. Are these the same for your organization?



## Payment Plans and Assistance

How often are your agents offering payment plans prematurely or prior to properly vetting the borrowers situation? This is what our clients reveal.



## Incorrect Dispositions

Lawsuits and dollars lost are just two potential outcomes every time an agent dispositions a call incorrectly. Is this a significant risk in your organization? Our clients were eager to see.



## Ready to turn your call center into a lasting strategic advantage?

Prodigal shattered the call center black box to uncover opportunities to increase productivity and profit. With our portfolio of AI-powered loan servicing and collections apps, our clients can take the next step by acting on this insight to boost customer experience, increase compliance, and collect more.

Get a Consultation