

Better intelligence. Better results.



## Human-level accuracy **5X faster with Prolnsight**

ProInsight analyzes complete conversations—across phone, email, text and chat - automating compliance and QA processes in a fraction of the time with human-level accuracy.

Jones, Tina		🛗 21 JAN 2020 @ 05:50	орм С	) 1m 5s	₹ Ø	Ø
Agent Disposition: Phone Number:	Shaun Michael 3012185885	Borrower Account: Percent Silence:	3859547 100.00%			
Percent Overtalk: Wrapup Percentage		Call Id: Contact Type	246f6ff4-ccac	-402f-beb8-e	facf0b91a0f	٥
Agent: RPC check violation:MMD violation:MMD		er: RPC confirm Score wear Words violation:Le	ecard 2 egal threat		metadata Swear Words	

Turn all of your agents into fully compliant top performers while eliminating collection risks.

- Analyzes calls on 200+ parameters
- Monitors, evaluates, and coaches agents efficiently
- Reviews and analyzes 100% of calls, flags exceptions
- Stores audio and text for calls in one central place

Events (1)	Agent 00:01 - 00:02			
	Thank you for calling, how may I help you?			
00:01 RPC Verifcation	Customer 00:07 - 00:08			
	Hi. I'm calling in regards to my account.			
00:03 Self ID				
	Agent 00:07-00:08 OK. Let me help you with that. May I have your first and last name please?			
00:07 Recording +				
	Customer 00:08 - 00:09 Yeah., I'm Tina Jones.			
	rean Im Tina Jones.			
	Agent 00:09 - 00:10			
	OK. As I'm pulling up your info, let's get you verified first.			
Enter some text	Add Note View All Notes			



## Al trained on over 400 million consumer finance conversations and interactions.





"Since using Prodigal, I get the transparency across my business that gives me

## peace of mind."

## -Anna Donnelly, VP





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**Contact Us**